

# Product Safety Recall

LIVING&CO

**EcoSaver**



Living & Co and Ecosaver branded Fibre Panel Heaters

**DEFECT:** *The heater may overheat and fail*

**HAZARD:** *Potential of fire*

**SOLD BY:** *The Warehouse Do not return to store*

**WHAT TO DO:**

- *Customers should cease using the heater immediately.*
- *Please contact CDB for instruction on how to receive a replacement heater.*


**Phone:** *0800 777 160 between 8.00am – 8.00pm Mon - Fri*


**Email:** [recall@cdb.co.nz](mailto:recall@cdb.co.nz)

**Web:** [recall.cdb.co.nz/thewarehouse](http://recall.cdb.co.nz/thewarehouse) *(type this into your browser for further instructions)*

*CDB is committed to product quality and safety and apologizes for any inconvenience.*

Example Rating Label

<b>LIVING&amp;CO</b>	
Model No:	PH-ET200
Item No:	(TWFP10000)
Supply:	220-240VAC 50Hz
Wattage:	425W
DATE CODE	4716
MADE IN CHINA	
	

<b>EcoSaver</b>	
Model No:	PH-ET201
Item No:	(TWSH10003)
Supply:	220-240VAC 50Hz
Wattage:	425W
DATE CODE	4715
MADE IN CHINA	
	

See [www.recalls.govt.nz](http://www.recalls.govt.nz) for  
other New Zealand consumer product recalls

# Product Safety Recall

## LIVING&CO EcoSaver

STEP #1 Registration



### HOW TO IDENTIFY IF YOUR HEATER IS INCLUDED:

- Does your heater match the photograph?
- Does the rating label contain the following date codes?

4615 / 4715 / 4815 / 4915 / 5015 / 5115 / 5215

Or

xx16 / xx17 (xx = week - example week 49 is 4917)

### HOW TO READ THE RATING LABEL:

- Power off and unplug the heater
- Remove the top two mounting screws and loosen the bottom two mounting screws to allow the panel to rotate forward.
- The date code is printed on the silver rating label as shown in the photo.



**If your heater meets this criteria, contact below to register for a recall pack. If not, thank you for taking the time to check.**

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Email: [recall@goldair.co.nz](mailto:recall@goldair.co.nz)

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